



When it comes to selecting an IT firm to help with damage control, information retrieval, system restoration or recovery coordination, there is no substitute for expertise and experience. Hiring a company simply based on an estimate that looks “reasonable” can lead to even more serious damage, extended job delays, cascading change orders, unhappy clients and even legal liabilities.

## IT Disaster Recovery | Information Retrieval

SRS provides expert level services in the field of complex information retrieval. Whether you are experiencing an email or server crash, have a compromised system, or worse – no backup, SRS can help even if you are not yet our client. Success or failure is often determined by the actions taken in the immediate aftermath of a data crisis. It’s important to have an IT Service provider who knows what actions to take, and how to make them in the correct sequence to get your operations up and running in as little time as possible.

A high priority for SRS, once engaged, is to convey to project managers and business owners the best practices that can ensure their company avoids the cost and consequences of data loss or unplanned IT downtime. You can avoid having to spend many thousands of dollars in emergency IT intervention when a small strategic investment up front could have prevented the emergency in the first place.

## Business Continuity | IT Recovery Coordination

In addition to helping business owners establish a plan for disaster recovery, SRS can also help develop a business continuity plan. What disaster recovery is to IT data, business continuity is to providing your staff and crews with direction on how (and where) they can continue working during a disaster (natural or otherwise).

Emergency responses sometimes require the coordination of multiple vendors. For example, a sprinkler goes off in the server room, hard drives need specialized data recovery services, and part of the solution requires electrical work, another part, carpentry. Should you require our assistance, SRS is known for its strong network of providers who share their values and work closely to get operations back up as quickly as possible whether it’s in the field, at the office – or both.

Learn more about how SRS can coordinate a seamless recovery, even those that require the expert services of multiple firms. Contact us at **646-258-0307** or email [MeetSRS@strategicresponsesystems.com](mailto:MeetSRS@strategicresponsesystems.com).

## IT Recovery Defined

### Damage Control

Damage control restrains the harm caused by an IT issue, equipment breakdown, or security breach.

### Information Retrieval

SRS typically works at levels that include system-wide or application-wide data loss.

### System Restoration

Action necessary to bring servers, networks, software applications and firm IT infrastructure back into correct working order.

### Recovery Coordination

SRS’ ability to coordinate the response of firm(s) that specialize in drive data recovery and equipment repair.